



YOUTH PASS CODE OF CONDUCT

RESPECT THE SAFETY OF OTHERS.

Do not disturb others by being disruptive, loud, unruly, threatening, or improper.

- Profanity is not tolerated.
- Speak quietly. No loud talk or screaming.
- Keep the aisle and doorways clear.
- No shoving, fighting, bullying or horseplay.
- Do not throw things inside the bus or out the window.

RESPECT YOUR RIDE.

You must have your Youth Bus Pass to ride CityBus fare-free.

- Take good care of your bus pass.
- Do not share your bus pass with another person.
- Do not use another person's bus pass.
- Report lost or stolen passes immediately to CityBus.

RESPECT THE AUTHORITY OF OTHERS.

Cooperate with requests to inspect your bus pass and all other directions given by representatives from CityBus, school officials, and police.

- Bus drivers DO have the right to inspect your pass.
- Immediately follow all directions from the driver without arguing.
- Follow all directions from police and school authorities.

RESPECT CITYBUS' PROPERTY.

Keep buses and facilities clean and in good repair for the safety and comfort of all riders.

- Do not litter on the bus or at bus stops.
- Do not eat or drink while riding the bus.
- Graffiti and vandalism are not tolerated.
- Keep your feet off the seats.

PRESENCE OF SECURITY CAMERAS

Buses are equipped with security cameras that record video and sound from multiple vantage points within and outside of the bus. CityBus may review both video and audio recordings from the bus and use these recordings in efforts to maintain the safety and security of all riders. CityBus collaborates frequently with representatives from police and schools to identify passengers who violate this code of conduct or engage in inappropriate behavior.

ROLE OF THE DRIVER

The driver's primary job is to operate the bus safely. All riders must behave while riding and must not create distractions for the driver or disrupt CityBus service. There is zero tolerance for conduct violations.

DISCIPLINARY ACTIONS

Riders must comply with the terms of the Code of Conduct Agreement at all times while on CityBus vehicles, waiting at bus stops, or while at CityBus owned or leased facilities. A Code of Conduct Violation occurs when a passenger fails or refuses to comply.

WHEN A VIOLATION OCCURS

- A CityBus employee may demand that your Youth Bus Pass be handed over, resulting in an immediate loss of privileges to ride CityBus fare-free.
- If necessary, you will be removed by police or CityBus supervisory staff.
- You may lose riding privileges either temporarily or permanently.
- CityBus drivers will complete an incident report for management review. CityBus management may contact the rider's parent or legal guardian to notify them of the issue and the consequences, which can include temporary or permanent loss of privileges to ride fare-free, or temporary or permanent loss of the privilege to ride CityBus.

Outside parties including but not limited to school officials and law enforcement also have the right to demand that the bus pass be immediately handed over, resulting in an immediate loss of privileges to ride CityBus fare-free. When a pass is taken, it will be returned to CityBus management along with an incident report. CityBus will make the final determination regarding the student's eligibility for use of the Youth Bus Pass.

QUESTIONS?

Contact CityBus at 765-423-2666 or ridehelp@gocitybus.com.

Information about the Youth Bus Passes can be found online at www.gocitybus.com.